

By email: [REDACTED]

Date: 17th May 2024
Our reference: HA05700
Your reference: n/a

Dear [REDACTED]

Your request under Freedom of Information Act (FOIA)

Thank you for contacting the Office of the Police and Crime Commissioner requesting information under the Freedom of Information Act. Your request was dated 29th April 2024 and given the reference number HA05700.

Please find our response below:

Request	Response
Please can you provide me with the following information under FOI principles:	
1. In the past 12 months the number of appeals against outcome made to the OPCC.	Performance is collated by the IOPC through most recent quarter and annual reports. These can be found via the following link: Complaints and Reviews - Hampshire Police and Crime Commissioner (hampshire-pcc.gov.uk)
2. In the past 12 months the outcome of complaint outcomes appealed to the OPCC.	Performance is collated by the IOPC through most recent quarter and annual reports. These can be found via the following link: Complaints and Reviews - Hampshire Police and Crime Commissioner (hampshire-pcc.gov.uk)
3. In the past 12 months the number of complaint outcome appeals which have taken more than 3 months to review.	Performance is collated by the IOPC through most recent quarter and annual reports. These can be found via the following link: Complaints and Reviews - Hampshire Police and Crime Commissioner (hampshire-pcc.gov.uk)
4. The OPCC policy on complaint appeal handling.	The OPCC deals with complaint reviews in line with the IOPC Statutory Guidance. It does not hold the information you request: Statutory guidance - 2020 Independent Office for Police Conduct (IOPC)

5. In the past 12 months the number of public complaints made against the PCC.	Complaints brought to the attention of the PCC can be found via the following link: Salary and expenses - Hampshire Police and Crime Commissioner (hampshire-pcc.gov.uk)
6. In the past 12 months the number of public complaints upheld against the PCC and categorisation.	Complaints against the PCC are managed by the Police and Crime Panel How to complain about the Police and Crime Commissioner or Deputy Police and Crime Commissioner About the Council Hampshire County Council (hants.gov.uk)

If you are unhappy with the way this request has been handled or the decision made, you have the right to require the Office of the Police and Crime Commissioner for Hampshire to review the decision. Complaints should be made in writing using the email address: opcc@hampshire.pnn.police.uk . If you are unhappy with the outcome of the review, you can contact the Information Commissioner. Contact details can be found by visiting the website: <https://ico.org.uk/>

Yours sincerely,



Sarah Moon
Complaints & Data Protection Manager
Office of Police and Crime Commissioner Hampshire and Isle of Wight