

By email: [REDACTED]

Date: 7 June 2024
Our reference: HA05908
Your reference: n/a

Dear [REDACTED]

Your request under Freedom of Information Act (FOIA)

Thank you for contacting the Office of the Police and Crime Commissioner requesting information under the Freedom of Information Act. Your request was dated 2 June 2024 and given the reference number HA05908.

We have noted that this request is the same or very similar to your previous FOI request of 29 April 2024 under the reference number HA05700. Therefore, we refer you back to our outcome letter of 17 May 2024 in respect of those responses and consider that we have complied with our statutory duty. Accordingly, we do not propose to enter into any further correspondence with you in respect of such matters, or to the additional responses that are set out below.

Please find our response below:

Request	Response
1. Between 1st December 2023 and 31st May 2024 how many complaint outcome appeals did the OPCC review within this timescale, ie number of reviews undertaken.	See response 2 given in HA05700 dated 17 May 2024
2. Between 1st December 2023 and 31st May 2024, on average how many staff hours were invested on average in undertaking each review?	Each review is considered on a case by case basis. This information is not held by the OPCC.
3. What investigative logs are completed showing the extent of each review?	Each review is considered on a case by case basis, in accordance with the IOPC statutory guidance. See response 4 given in HA05700 dated 17 May 2024
4. How often are the OPCC expected to provide complaint updates ie number of days between updates?	The IOPC statutory guidance does not set a statutory update period for reviews.
5. How many complaint appeals surpassed the two month timescale	See response 3 given in HA05700 dated 17 May 2024

between December 2023 and May 2024.	
6. Of the complaint appeals which surpassed the two month timescale, please provide exact figures between December 2023 and May 2024. Namely the exact number.	See response 3 given in HA05700 dated 17 May 2024

If you are unhappy with the way this request has been handled or the decision made, you have the right to require the Office of the Police and Crime Commissioner for Hampshire to review the decision. Complaints should be made in writing using the email address: opcc@hampshire.pnn.police.uk . If you are unhappy with the outcome of the review, you can contact the Information Commissioner. Contact details can be found by visiting the website: <https://ico.org.uk/>

Yours sincerely,



Sarah Moon
Complaints & Data Protection Manager
Office of Police and Crime Commissioner Hampshire and Isle of Wight